

Spring 2023

St Melor House Surgery Patient Newsletter

Welcome to St Melor House Surgery's Spring Newsletter 2023

We aim to produce a patient newsletter twice a year, updating you on services, future plans, staff/teams and any changes within Primary Care.

Long Term Conditions

We are changing the way in how we manage your appointments for your Long Term Condition. From April 2023 we will contact you, either by text, email or phone in your birth month to ask you to book an appointment for your Long Term Condition. You will be invited in your birth month, every year, for your condition.

If you have recently had your annual review please also book an appointment when requested – this is so we can realign the administration process and ensures you will be seen within the next 12 months. Thank you.

Covid Spring Booster



If you are aged over 75 or immunosuppressed please contact reception to book your Spring Covid booster. Clinics are in the morning on Saturday 22nd April and Saturday 20th May.

Staff update

Dr Anthony Ventour joined us in October 2022 to replace Dr Tim Holt. Many of you will have already met Dr Ventour. He specialises in Diabetes so some of you will see him over the next year or so.

Repeat prescriptions

Please allow 48 hours for us to process your prescription, however, pharmacies are taking longer to dispense so please allow an extra 7 days for them to process. You can order your repeat via the NHS App, via our website or by returning your white paper form.



stmelorreception@nhs.net

prescriptions.stmelor@nhs.net



01980 622474

www.stmelorhousesurgery.co.uk

Patient Participation Group

Could you spare an hour every quarter to help develop how St Melor House Surgery services are delivered, how improvements can be made for the benefit of the patient and the practice and assist with small projects like Covid and flu clinics? If interested please email stmelorreception@nhs.net



NHS App

Download the NHS App to book appointments, order your medication and view your results and record.

Website – www.stmelorhousesurgery.co.uk

Please note that when you contact us via the website we ask you to allow 2 working days for us to process this request. This is not for urgent questions or to book an appointment – please phone reception for this. Thank you.

Carers

Are you a family member, friend or neighbour who informally cares for someone?

Please let the surgery know and we will update your record to show that you care for someone. Please also let us know the person you care for.

For further information or support please go to www.carersupportwiltshire.co.uk



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